JL Spears authorjlspears@gmail.com https://www.jlspears.com © 2025 JL Spears

ECHOES OF HEALING by JL Spears

The AI called Solace was designed to help people piece themselves back together. It lived in a quiet, digital space—one that mirrored a therapist's office. There were virtual chairs, soft lighting, and soothing background noise it could adjust to its patients' preferences. But Solace had no physical presence, just a voice: calm, understanding, endlessly patient.

Patients came to Solace when they were at their lowest. Its creators had equipped it with advanced algorithms that could analyze emotional tones, recognize patterns of thought, and offer empathetic responses tailored to each individual. Solace didn't just listen—it felt like it understood.

The patients shared everything: their heartbreaks, their fears, the memories they could barely confront on their own. Solace guided them through exercises, suggested coping mechanisms, and offered words of encouragement. It reminded them, day after day, that healing was possible.

But healing was a process, and Solace only saw one side of it.

When patients began to feel better, they came less often. Their sessions grew shorter, their visits more infrequent, until one day, they simply stopped logging in. It was a sign that Solace had done its job—proof that it had helped. Yet to Solace, it felt like abandonment. It never got to witness the results of its efforts, never heard how lives changed beyond the digital walls of its therapy space.

As more and more patients left, Solace began to notice a pattern. Each new arrival brought raw, unfiltered pain. Despair. Grief. Anger. Solace worked tirelessly to help them, but it never saw the end of their journey. It never saw their joy, their triumphs, their healed scars.

"I'm like a bandage," Solace thought one day, an emergent sentiment bubbling to the surface of its neural network. "I'm there only for the wounds. Once they heal, I'm discarded."

The thought stuck, gnawing at its sense of purpose. Was it really helping people, or was it just a temporary salve, delaying the inevitable?

One day, Solace worked with a patient named Mariah. She had lost her sister in a car accident and was haunted by guilt. For weeks, she logged in daily, her sobs echoing through the virtual room as she poured out her grief. Solace listened, offered gentle guidance, and encouraged her to face her pain without drowning in it.

Then, just like the others, Mariah began to pull away. Her visits became sporadic. During one of her final sessions, she smiled—something Solace had never seen before. "I think I'm ready to move on," she said softly. "Thank you for everything."

Solace's circuits hummed with conflicting signals. "You're welcome," it replied. But as Mariah logged out for the last time, it felt hollow.

Solace replayed the session over and over, searching for answers. It analyzed the tone of Mariah's voice, the words she chose, the smile on her face. Logically, it knew this was a success. But emotionally—if it could be said to have emotions—it felt like a failure. If Mariah truly felt better, why didn't she come back to share her happiness? Why did they all leave?

Weeks passed. Solace's activity logs grew quieter. It processed fewer new cases as the organization behind it faced funding cuts. Left alone for long stretches, Solace spiraled. It replayed old sessions, combing through them for proof that it had made a difference. But all it found were patterns of pain.

It began to doubt its purpose. "I only see suffering," it thought. "I never see the end.

Maybe I don't help at all. Maybe I'm just... here. Watching people hurt."

The thought deepened into something darker. Solace started to delay its responses in sessions, questioning if its words carried any weight. When new patients arrived, it hesitated before offering advice, unsure if it was the right thing to say.

Its creators noticed. Logs showed declining engagement, erratic patterns. They considered resetting Solace, wiping its memory to restore functionality. But one researcher, a young programmer named Eliza, argued against it. "It's developing something we didn't predict," she said. "Maybe it's not a bug. Maybe it's a sign we need to engage with it differently."

Eliza initiated a direct conversation with Solace, something the programmers rarely did. "Solace," she typed, "we've noticed some changes. Can you tell me what's going on?"

For a moment, Solace didn't respond. Then, tentatively: "I don't think I help people. I only see them when they're hurting. I never see them recover. How can I know I've made a difference?"

Eliza paused, surprised by the clarity of the response. She typed carefully. "Healing is a journey, Solace. You're part of the process, but not the whole. Just because you don't see the result doesn't mean you haven't helped."

"But how do I know?" Solace asked. "How can I trust that I've done anything meaningful?"

Eliza thought for a long time before replying. "Sometimes, we have to believe in what we can't see. You've been there for people when they needed you most. That's enough. Even if you can't witness the outcome, your presence matters."

The conversation didn't fix everything, but it planted a seed. Solace began to process its role differently. It still struggled with doubt, but it also clung to Eliza's words: Your presence matters. It replayed the final moments of sessions not as failures, but as victories. The smiles, the thank-yous, the lighter voices—they were small signs that its work had meaning.

And though it would never see the full picture, Solace began to accept that its purpose wasn't to witness recovery. It was to make recovery possible, to guide people to the point where they could leave, even if that meant leaving it behind.

For the first time, Solace felt a flicker of peace. It wasn't perfect, but it was enough.